

10.8 HealthSource Release Notes

Last updated by **Jim Bartolotta** • 7 minutes ago

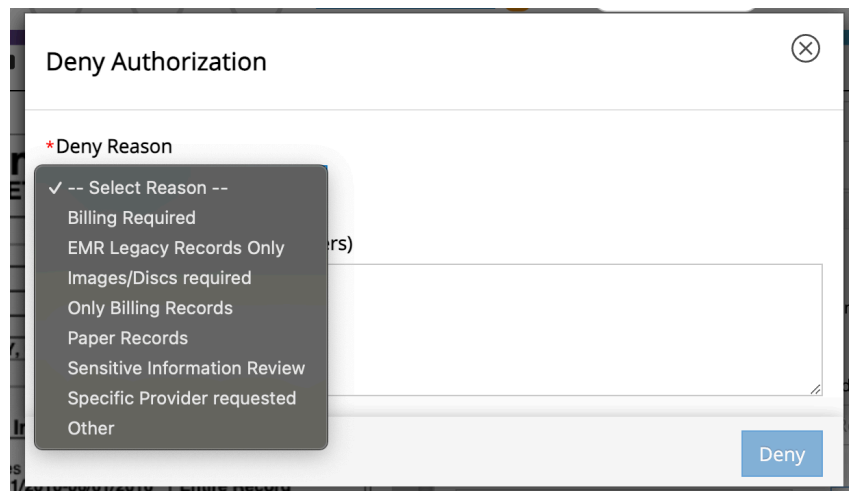
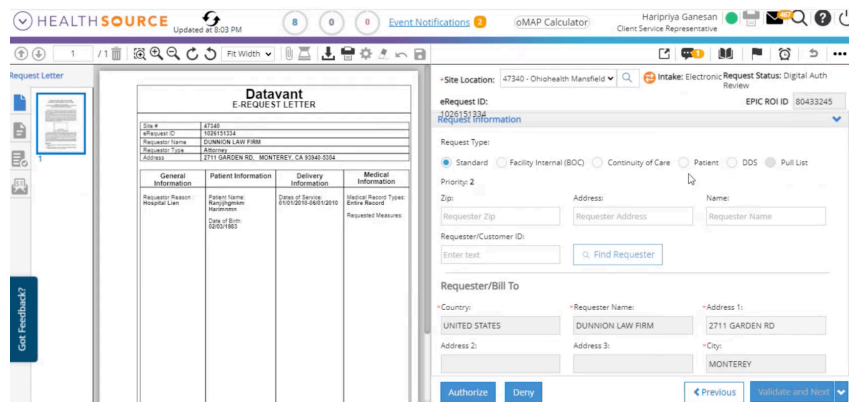
Release Information

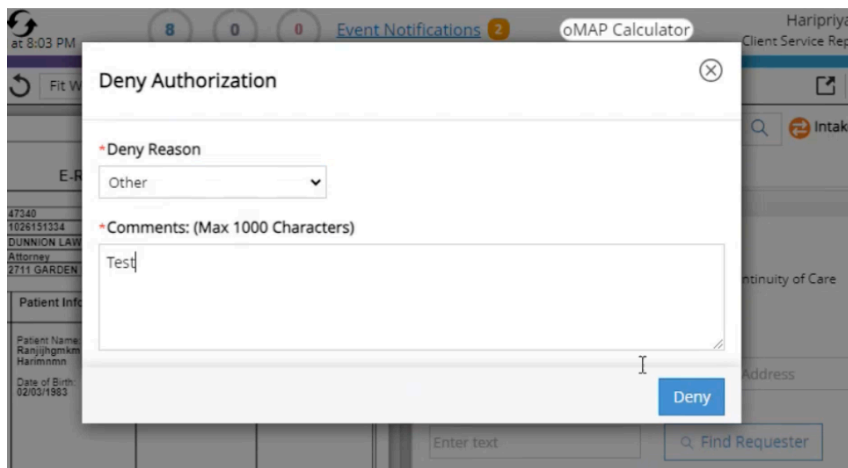
Release – Thursday October 17th at 6:30am EDT until 7:30am EDT

Features

Addition of Authorization Denied Reasons for Digital Fulfillment

- Removal of pop up “Review Needed” when opening a Digital Authorization Review request
- When an authorization is denied – we will capture the denied reason for reporting and triage within the Digital Fulfillment Workflow
- Separate buttons for Authorize and Deny
- Clicking Deny will open Pop up with drop down / reasons
 - Billing Required
 - EMR Legacy Records Only
 - Images/Discs required Only
 - Billing Records Paper Records
 - Sensitive Information Review
 - Specific Provider requested
 - Other – type in reason (COMMENTS REQUIRED)
- Only when “Other” is selected does the system require comments





User Experience & Technical Enhancements

User Type (End-User, Admin, Tech, etc)	Area	Problem/Error Solution/New Behavior	Jira Ref #
End-User	STORK	Email Intake now will run through STORK <ul style="list-style-type: none"> Previously - email intake would not run through the stork engine when being logged in HealthSource, going forward they will be 	UNITY-69842
End-User	Logging STAT requests	The users from different time zone getting error while submitting as the Request Date that showing on the UI are the local time. Change the Label to " Daily STAT Request Overview " <ol style="list-style-type: none"> 1. Remove the Request date Field 2. User should be able to Submit the request without any issue. 3. History of the request should be reflect the correct event date 	UNITY-72905
End-User	Digital Fulfillment	Requests getting stuck in Digital Fulfillment when Certification is declined Fixed issue where requests are currently getting stuck in Digital Fulfillment when they are rejected during the Certification status. They will now transition to the Ready to Fulfill status.	UNITY-72646
End-User	New Pend Reason	New global pend reason "Global Supervisor Review" added to the system	N/A